

## **Representative Payee Services**

Lutheran Social Services received and conserves Social Security and Supplemental Security Income (SSI) benefits on behalf of individuals who have been identified by the Social Security administration, the courts, or a doctor as persons who are required to have a representative payee.

Clients benefits are received into a bank account by direct deposit from the Social Security Administration (SSA) or other agency and are conserved until used for the benefit of the client and in the client's best interests, within the guidelines of the SSA. Benefits are paid out for the common necessities, which are generally prioritized as follows:

- **Housing**
  - Rent for independent living: or,
  - Rent for licensed board and care: or,
  - Rent for room and board.
- Food, if not included in rent.
- Utilities, if not included in rent.
- Clothing.
- Medical and Dental care not covered by Medical or Medicare or provided by a residential Institution).
- Personal comfort items
  - Recreation
  - Miscellaneous Expense

Weekly disbursement with a spending allowance customized based on the client's personal needs and spending habits is remotely loaded onto a prepaid Visa debit card at regular intervals:

Representative Payee Case Managers are available to meet with clients upon request at one of our offices, client's home or other convenient locations as well as by phone and email.

Case Management will include assistance with:

- Bill Paying • Social Security Representation • Advocacy • Budget Training • Financial Literacy Workshops • Referrals • One-to-One Support • Assistance with other Government Entitlement Programs and more.

Location: 7400 Tujunga Ave. North Hollywood, CA 91605

Contact: James Reed, Case Manager

(818) 901-9480 | (818) 746-2950

[payeeservices@lsssc.org](mailto:payeeservices@lsssc.org)