VA Long
Beach
Healthcare
System



# Healthcare for Homeless Veterans Program

**Coordinated Entry System** 

### **HCHV Programs**

#### O HUD/VASH

➤ partnership between the Department of Housing and Urban Development (HUD) and VA. Provides housing for eligible homeless Veterans and their families.

#### Grant Per Diem (GPD)

➤ Housing resources funded by VA in partnership with community agencies

#### Homeless Outreach

➤ Partner with community agencies to offer various VAHS to homeless veterans in the community

#### Veteran Justice Outreach (VJO)

Legal/homeless services to veterans in criminal justice system



# Coordinated Entry System

### Purpose

- coordinate and manage the homeless crisis response system's resources that allows users to efficiently and effectively get connected to interventions that will rapidly end their homelessness.
- CES includes a way to divert and prevent homelessness and also the ability to immediately access crisis response services like emergency shelter. Additionally, they must include processes to quickly access permanent housing.



o identifies all Veterans experiencing homelessness, including those who are unsheltered (street, car, place not meant for human habitation, etc.) and sheltered (transitional housing, emergency shelter, Safe Haven, etc.), regardless of funding source.



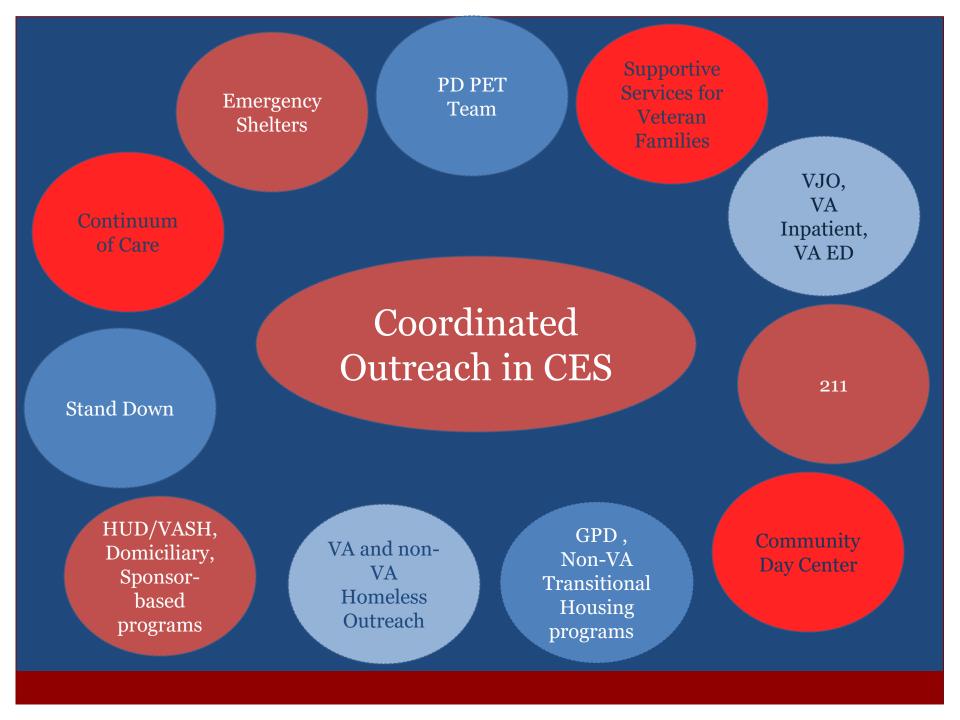
- 2) Community Case Conferencing
  - A process to support case coordination and problemsolving that occurs regularly with case management and other staff serving Veterans who are experiencing homelessness in the community.



- 3) Community Assessment Tool
  - Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)
    - \* assessment tool used to measure acuity and severity of homelessness

- 4) Data Sharing
  - Inputting information into HMIS





#### **CES Work Flow**

 Local community providers and VA Outreach staff enter Veteran data into the CES and make referrals to provider types (Rapid re-housing or Permanent Supportive Housing) at that time

- If denial is made by Provider, Veteran is discussed at Case
   Conferencing regarding appropriate referral and then re-matched. The
   By-Name List is a tool to be used during case conferencing to track
   Veteran housing status
- Once Veteran is housed, he/she is exited from the CES system by the provider.

#### **Goals of CES**

- More efficient communication and real-time data-sharing with providers
- Weekly case conferencing to allow for referrals and matching/re-matching
- System was developed for warm handoffs and linkages between providers
- Allows for intervention/referrals to appropriate levels of care via use of the common assessment tool and eligibility criteria in CES
- Designated CES sites throughout County, allows for multiple entry points into the system of care Veterans can enter the system and get referred from any location
- Telephonic assessments using the community's resource and referral line (2-1-1), covering 100% of the County
- <u>Collective and coordinated street outreach efforts within the continuum of providers</u>
- Decreased time searching for Veterans who are lost to follow-up
- Community providers conduct outreach and refer to VA directly through CES
  - × CES reduces need for additional VA outreach resources
  - ▼ VA Outreach resources can be more aligned to support VA homeless programs
- All referrals to HUD/VASH are obtained through CES, which prevents potential "back door" entries to services

# **Questions?**

#### **Contact Information:**

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